

If you do not speak English, or if you are Deaf, hard of hearing or Deaf/blind, we provide free interpretation services.

- Inside the hospital: Ask the person helping you for an interpreter or call the Family Resource Center at 206-987-2201.
- Outside the hospital: Call the toll-free Family Interpreting Line, 1-866-583-1527. Tell the interpreter the name or extension you need.
- For Deaf and hard of hearing callers: Call 206-987-0391 (TTY).

Si usted no habla inglés, es sordo, hipoacúsico o sordo/ciego, tenemos servicio gratuito de interpretación.

- En el hospital: Pídale la persona que lo atiende por un intérprete o llame al Centro de Recursos para la Familia al 206-987-2201.
- Fuera del hospital: Llame a la línea gratuita de intérprete: 1-866-583-1527. Mencionele al intérprete el nombre de la persona o extensión que necesita.
- Para personas sordas o con pérdida auditiva: 206-987-0391 (TTY).

Haddii aadan ku hadlin ingiriisiga, ama haddii aad dhagoole tahay, maqalku kugo adag yahay, ama dhagoole/indhoole tahay, waxaad heli kartaa in lagu turjumaano adiga oon wax lacag ah bixiin.

- Markaad joogto isbitaalka: U sheeg qofka ku caawinaya in aad u baahan tahay turjumaan ama wac 206-987-2201 xarunta khayraadka qoska.
- Markaad joogto waxa ka baxan isbitaalka, u soo wac khadka turjumaad qoyska ee lacag la'aanta ah. 1-866-583-1527. U sheeg tujumaanka magaca iyo khadka gaarka ah ee aad rabto.
- Soo wacayaasha maqal-la'aanta ah iyo kuwa u maqal ku adag yahay 206-987-0391 (TTY).



4800 Sand Point Way NE
PO Box 5371
Seattle, WA 98145-5005

206-987-2000

1-866-987-2000 (Toll-free for business use only)
1-866-583-1527 (Family Interpreting Line)
206-987-0391 (TTY)

www.seattlechildrens.org

Seattle Children's complies with applicable federal and other civil rights laws and does not discriminate, exclude people or treat them differently based on race, color, religion (creed), sex, gender identity or expression, sexual orientation, national origin (ancestry), age, disability, or any other status protected by applicable federal, state or local law. Financial assistance for medically necessary services is based on family income and hospital resources and is provided to children under age 21 whose primary residence is in Washington, Alaska, Montana or Idaho.

Children's will make this information available in alternate formats upon request.
Call the Family Resource Center at 206-987-2201.

10/20
PE1324

© 2020 Seattle Children's, Seattle, Washington. All rights reserved.

Clinic and Urgent Care Facility Charges



Seattle Children's[®]
HOSPITAL • RESEARCH • FOUNDATION

Seattle Children's bills a facility charge for hospital-based clinic visits, including Urgent Care, and a telehealth admin fee for telemedicine visits. Here are some details about the charges.

What is a facility charge?

A facility charge includes hospital expenses for a clinic visit that are separate from the cost of the medical provider. You will receive a separate charge from your medical provider for their services. The facility charge includes costs for running the "facility" like supplies, equipment, exam rooms and other Seattle Children's hospital staff.

What is a hospital-based clinic?

Most of Children's clinics are hospital-based clinics because they are licensed as outpatient departments of the hospital. Urgent Care is a clinic and also is licensed this way.

There are a few Seattle Children's clinics that are not licensed this way and will not bill a facility charge. To see an updated list, visit www.seattlechildrens.org/payingresources.

Why does Children's bill facility charges for clinic visits and Urgent Care?

- Our hospital-based clinics are licensed as outpatient departments of the hospital. We bill facility charges for all other hospital departments, so we bill clinic and Urgent Care visits the same way.
- This is a standard practice for most other hospital-based clinics.

Why does Children's bill an admin fee for telehealth visits?

A telehealth admin fee is for expenses for a telemedicine visit that are separate from the cost of the medical provider. Although the visit is online, the provider is still located at one of our Children's facilities and requires supplies, equipment and other hospital staff to provide care.

How will this charge affect me?

- **If the patient has Medicaid, Apple Health or Seattle Children's financial assistance:** These programs cover the full facility charge. So, you will not have a balance to pay for the charge.
- **If the patient has commercial insurance:** Some insurance plans apply different benefits to facility charges than to other charges. This can change how much you owe. For example, you may be responsible for a percentage of the charge in addition to your deductible and co-pay. Contact your insurance company to find out what your deductible and coinsurance amount may be for hospital-based clinic facility charges.

How much will the facility charges from Children's cost?

The facility charge for a hospital-based clinic visit depends on the type of visit your child has.

Here are the main charge levels (effective Oct. 1, 2014):

Visit with a registered nurse only	\$85
Post-operative visit (a surgery follow-up visit within 10 days of minor surgery or within 90 days of major surgery)	\$0
Other post-operative visits (outside the 10- or 90-day time frame)	\$125
Mental health evaluation and/or medication assessment/management	\$115
Medical or surgical evaluation/treatment by a single provider	\$125
Medical or surgical evaluation/treatment by multiple providers	\$175
Urgent Care	\$100

Seattle Children's Urgent Care facility charges are much lower than the Emergency Department charges. To learn when to go to Urgent Care versus the ED, visit www.seattlechildrens.org/ucvsd.

What if I have more than one clinic appointment in one day?

If your child has more than one appointment, there will only be one facility charge per day. The charge will be at the "Medical or surgical evaluation/treatment by multiple providers" rate.

What should I do if I have concerns about being able to pay for services?

- You may qualify for free care or reduced-price care based on your family size and income, even if you have health insurance.
- Financial assistance applications are available at all clinic locations; or apply online at www.seattlechildrens.org/financialassistance.
- You may also call 206-987-3333 to speak with a financial counselor.

Questions about...

- **The facility charge:** Contact Business Services at 206-987-5770.
- **Insurance coverage:** Contact your insurance company and ask about facility charge coverage for hospital-based clinics.
- **Financial assistance:** Contact 206-987-3333.