

Running Zoom and CIS

Last updated April 28, 2020

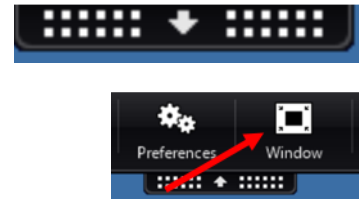
If you are approved to use Zoom for telehealth, and need to run both Zoom and CIS at the same time on one device, follow these instructions.

Zoom is only approved for telehealth. For all other meetings, please use WebEx or Teams.

On a Windows device

Citrix Desktop Viewer

1. Enter your credentials at seattlechildrens.okta.com
2. Select a Desktop to launch your session
3. Click on the down arrow located on the toolbar at the top of the screen
4. Select the Windows icon and resize the window to fill half the screen



Zoom

1. Open the Zoom app from outside the Citrix Desktop Viewer
2. Sign in and select New Meeting
3. Resize the screen to fill the other half of the screen

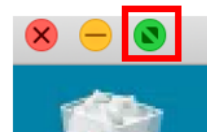
CIS

1. In the Citrix Desktop Viewer, open CIS
2. Maximize CIS in the Citrix Desktop Viewer

On a Mac device

Citrix Desktop Viewer

1. Enter your credentials at seattlechildrens.okta.com
2. Select a Desktop to launch your session
3. Move the cursor to the top of the screen until the toolbar is displayed
4. Select the green button to switch full screen off
5. Resize the window to fill half the screen



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CIS

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