Install Citrix Workspace

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In order to work remotely, you first need to install Citrix Workspace on your computer or device. Choose one of the options below.

Apple iPhone and iPad

- Install Citrix Workspace from the Apple App Store
- Start Citrix Workspace and choose Get Started
- When prompted for an email or store URL, select the 3 dots in the upper right corner
  - Choose Manual Setup
  - Enter https://seattlechildrens.okta.com
  - Set Description: SCH
  - Ensure Web Interface is checked
  - Enter your Seattle Children’s email address and network password on the Okta login page
  - Select the Citrix Remote Access tile and follow instructions to verify
  - You can now access Favorites, Desktops and Apps

Android phone and tablet

- Install Citrix Workspace from the Android Play Store
- Start Citrix Workspace
- Create an entry as follows:
  - Enter https://seattlechildrens.okta.com in the Welcome window
  - Enable “Add account type as Web interface”
  - Select Continue
  - Enter your Seattle Children’s email address and network password on the Okta login page
  - Select the Citrix Remote Access tile and follow instructions to verify
  - You can now access Favorites, Desktops and Apps

Desktop or laptop (including Mac)

- Visit https://citrix.com/downloads/workspace-app/
- Download and run the installer
- When prompted to “Add an account” close out of the installer
- Select Finish
- Log in at https://remoteaccess.seattlechildrens.org
- Select Detect Receiver
- Select the monitor icon to be taken to your remote session