

# Install Citrix Workspace

*Last updated April 7, 2020*

In order to work remotely, you first need to install Citrix Workspace on your computer or device. Choose one of the options below.

## Apple iPhone and iPad

- Install Citrix Workspace from the Apple App Store
- Start Citrix Workspace and choose Get Started
- When prompted for an email or store URL, select the 3 dots in the upper right corner
  - Choose Manual Setup
  - Enter <https://seattlechildrens.okta.com>
  - Set Description: SCH
  - Ensure Web Interface is checked
  - Enter your Seattle Children's email address and network password on the Okta login page
  - Select the Citrix Remote Access tile and follow instructions to verify
  - You can now access Favorites, Desktops and Apps

## Android phone and tablet

- Install Citrix Workspace from the Android Play Store
- Start Citrix Workspace
- Create an entry as follows:
  - Enter <https://seattlechildrens.okta.com> in the Welcome window
  - Enable "Add account type as Web interface"
  - Select Continue
  - Enter your Seattle Children's email address and network password on the Okta login page
  - Select the Citrix Remote Access tile and follow instructions to verify
  - You can now access Favorites, Desktops and Apps

## Desktop or laptop (including Mac)

- Visit <https://citrix.com/downloads/workspace-app/>
- Download and run the installer
- When prompted to "Add an account" close out of the installer
- Select Finish
- Log in at <https://remoteaccess.seattlechildrens.org>
- Select Detect Receiver
- Select the monitor icon to be taken to your remote session