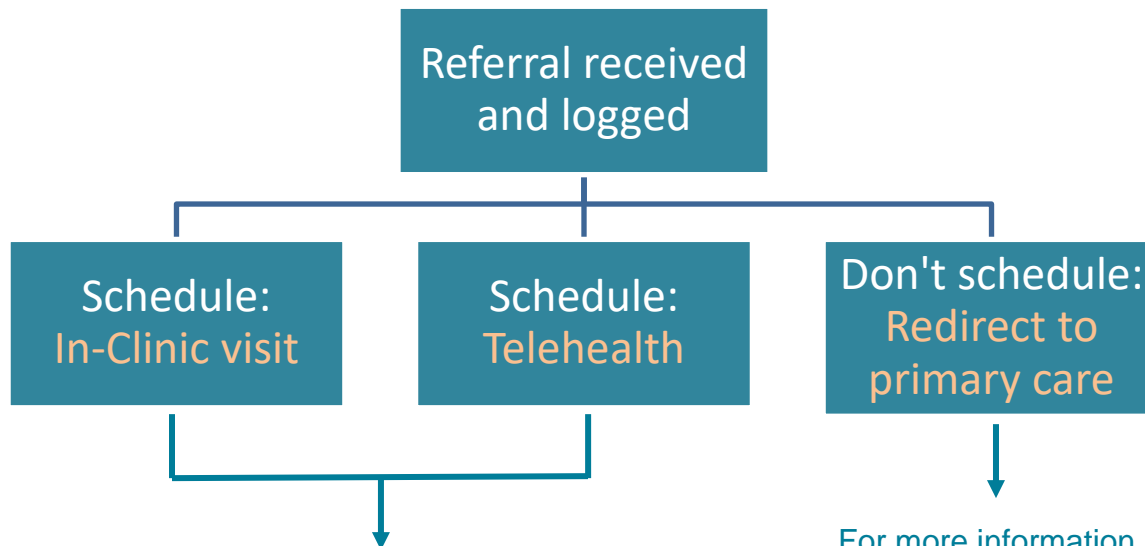


# Referring Your Patient During COVID-19

Please refer your patients in the usual way during COVID-19.

**Telehealth v. in-clinic visits:** Our scheduling team and providers will determine if the appointment should be in-clinic or via telehealth, in consultation with your patient/family. Some referrals may be redirected to primary care, when appropriate, if the specialty clinic referred to is facing severe capacity constraints. See our [individual specialty clinics' referral guidelines](#) for more details.

## Our Referral Workflow



### Referral Basics

- [How to Refer a Patient: A Step-by-Step Guide](#)
- [Referral Information by Clinic](#)
- [COVID-19 FAQs for Providers](#)

### Important phone numbers

- Provider-to-Provider Line: 206-987-7777
- Clinical Intake Nurses: 206-987-2080 (semi-emergent referral needing 1-5 day access)
- Interpreting Line for families: 866-583-1527
- Appointment scheduling: 206-987-2000 or 866-987-2000 (toll-free)
- Appointment scheduling with an interpreter: 866-583-1527 (toll-free)
- Coordinated scheduling: 206-987-7372

### Other helpful links

- [Clinic appointment scheduling numbers](#)
- [New appointment request form](#) or NARF (our referral form)
- [Telemedicine FAQs](#)

For more information, see our flyer "[Referral Guidelines and PCP Resources](#)" or visit [seattlechildrens.org/referralinfo](http://seattlechildrens.org/referralinfo)

To receive updates about our referral policies, subscribe to our monthly e-newsletter Provider News at [providernews.seattlechildrens.org/subscribe](http://providernews.seattlechildrens.org/subscribe). If you have questions, please email [physician.relations@seattlechildrens.org](mailto:physician.relations@seattlechildrens.org).

