

Alaska Medicaid – How to Prepare for a Visit

If you have Alaska Medicaid, here are some things you need to do to prepare for your visit to Seattle. This includes transportation and lodging as well as resources when you are here.

Things to do before your trip

Call your primary care provider

Your primary care provider will work with Alaska Medicaid to determine your eligibility for your trip to Seattle Children's Hospital.

If the trip to Seattle is approved, Alaska Medicaid will provide an authorization number and your primary care provider will provide the vouchers needed to pay for taxis, hotel and meals. Make sure to get original vouchers from your PCP before traveling to Seattle.

Get an appointment letter

If you need an appointment verification letter sent to your primary care provider, call the clinic with which you are scheduled. They will fax it to your provider. To find your clinic's phone number, visit seattlechildrens.org/schedule.

If you have any questions while planning your travel, contact Guest Services by calling 206-987-9330.

Book a place to stay

Hotels

Local hotels sell out quickly during high-tourism season (April through September). You will want to book **as soon as possible**.

The hotels listed below accept Alaska Medicaid. Provide your hotel with the dates needed and authorization number from Medicaid. Sometimes the hotel will only have 1 bed available instead of 2.

Name	Address	Phone	Distance from hospital	Accepts AK Medicaid Food Vouchers	Check-out
Hotel Nexus	2140 N. Northgate Way	206-365-0700	5.6 miles	Yes, also can get from hotel desk on days approved by Medicaid	11 a.m.
Extended Stay America – Seattle Northgate	13300 Stone Way Ave. N	206-365-8100	7.1 miles	No Kitchen in rooms	11 a.m.

Hotels only accept **original Medicaid vouchers**, not photocopies. The patient and the approved escorts listed on the voucher will be the only ones Medicaid covers. Additional guests will need separate rooms and have to pay for those. If patient becomes admitted, you will need to inform the hotel.

To Learn More

- Guest Services
206-987-9330
- Ask your child's healthcare provider
- seattlechildrens.org/guestservices

Free Interpreter Services

- In the hospital, ask your nurse.
- From outside the hospital, call the toll-free Family Interpreting Line, 1-866-583-1527. Tell the interpreter the name or extension you need.



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Ronald McDonald House (RMH)

- You can call RMH **2 weeks before your appointment** and ask to be put on their waitlist if you are medically required to be at Seattle Children’s Hospital for 4 or more nights.
- You will be placed on the waitlist, but you will not know until the night before you fly to Seattle if you are approved for a room.
- You will need a backup place to stay, if they do not have space.
- For more information, call RMH at 206-838-0610 or visit rmhseattle.org.

Other options

For other places to stay that do not accept AK Medicaid, visit seattlechildrens.org/placestostay.

Book transportation

These transportation companies accept AK Medicaid vouchers. They will only accept original Medicaid vouchers, not a photocopy. They also will only transport the patient and the approved escorts listed on the voucher.

Name	Phone	Book ride in advance	Car seats	Wheelchairs
Bilen Transportation	206-384-3216	Yes	Yes, if requested in advance	No wheelchair accessible vehicles
United Transportation	206-886-1177	Yes	Yes, if requested in advance	Yes, if requested in advance
Farwest Taxi	206-622-1717	No	No	1 van with wheelchair access

Things to do when you are here

Look at clinic address

We have several clinic locations. Check your appointment carefully to make sure you are going to the right location.

Arrive early

Please arrive at **least 20 minutes early**. If you are late, the appointment may be canceled, and Medicaid may not approve sending you back for a missed appointment.

If clinic is late, and you may miss your flight

If the clinic is running behind, and you may miss your flight, have your child’s Seattle Children’s provider call Guest Services at 206-987-9330.

If you need to stay longer or can go home early

If you are approved for travel and are medically cleared to fly home early or are medically required to stay longer, have your medical team call Guest Services at 206-987-9330. To get help with travel, make sure to contact Medicaid right away and let them know of the travel plans.

Appointment tips

Give your flight information to your medical team.
If possible, schedule your ride to and from the airport in advance.
If you need to check out of your hotel before your appointment, speak to Guest Services about luggage storage options at the hospital.
