
Suggested Questions for Home Nursing Agencies

Agency: _____ Appointment date/time: _____

Agency philosophy

What is your company's philosophy in providing nursing care for children and families at home?

What would you say your agency does really well? What are your challenges?

What background checks do you do when you hire nurses?

Experience with children

What percent of your clients are children (ages infant to 21)?

How do you train your nurses for: Pediatrics?
 Trach care?
 Ventilator care and operation?

Nursing staff dependability

Generally, how well are you able to staff for the area in which I live?

How do you handle sick calls, any back-up nurses? How am I notified?

How far out do you schedule nurses, weekly, monthly? Do you try to continually fill unstaffed shifts?

What happens to my staffing if a nurse quits or goes on vacation?
How far in advance will I be notified of a nurse's vacation?

Access for phone calls/questions

Who do I call if I have problems, such as a nurse who needs more training, replacing a nurse, etc? What are your call center's hours?

House rules match

These are my house rules: (e.g., male nurses OK?, shoes off at the door, nonsmokers? smokers? etc.)

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Seattle Children's offers interpreter services for Deaf, hard of hearing or non-English speaking patients, family members and legal representatives free of charge. Seattle Children's will make this information available in alternate formats upon request. Call the Family Resource Center at 206-987-2201.

This handout has been reviewed by clinical staff at Seattle Children's. However, your child's needs are unique. Before you act or rely upon this information, please talk with your child's healthcare provider.

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