

_____ is referred to _____
(Child's Name) (Specialty)

What to do when your child is referred to a Children's specialty clinic

Welcome to Seattle Children's. Your primary care provider has referred your child to one of our specialty clinics. Follow these steps to schedule your clinic visit:

Call your insurance company

If your insurance needs pre-authorization, please arrange this with your primary care provider before making your appointment.

Call to make an appointment

- We can generally schedule your child's appointment one business day after we get your primary care provider's referral. Some clinics need more medical information or tests before we can schedule. We will talk to your primary care provider if this is the case.
- To make an appointment, please call Children's main line. You also can call the clinic directly. The main line and other direct clinic numbers are on the right.
- We offer some specialties at our regional clinics in Bellevue, Federal Way, Everett, Olympia and TriCities. Ask the clinic scheduler if we can see your child closer to home.
- Have your insurance information ready when you call to make the appointment.
- If you need an interpreter to help make this appointment, please call the toll-free Family Interpreting Line at 1-866-583-1527.

Preparing for your visit

After you make the appointment, we will mail you more detailed information. Here are some basics to get you started:

Get X-rays from your provider

Ask your primary care provider for copies of X-rays and records you may need for this appointment, and bring them with you.

Resources to help with your visit

- **Guest Services** – helps with housing, transportation and other resources for your stay at Children's.
206-987-9330
- **Family Resource Center** – provides information and support for families.
206-987-2201
- **Children's Web site:**
www.seattlechildrens.org

Frequently Used Scheduling Numbers

Audiology	206-987-5173
Cardiology	206-987-2015
Craniofacial	206-987-2208
Dermatology	206-987-2158
Endocrinology	206-987-2640
Gastroenterology (GI)	206-987-2521
Neurodevelopmental	206-987-2210
Neurology	206-987-2078
Orthopedics	206-987-2109
Otolaryngology (ENT)	206-987-2105
Pulmonary	206-987-2174
General Surgery	206-987-2794
Urology	206-987-2509
Ophthalmology	206-987-2177
Plastic Surgery	206-987-2759

For all other services, call the **main line:**

206-987-2000 (Voice)
206-987-2280 (TTY)
866-987-2000 (Toll-free)

1-866-583-1527 (Toll-free Family
Interpreting Line)