

# [EASY/DUAL Registration Instructions] [Gemalto Network Key]



Go To <http://seattlechildrens.org/gemalto>

The screenshot shows a web browser window displaying the 'Gemalto Network Key Help' page for Seattle Children's Hospital. The browser's address bar shows the URL <http://seattlechildrens.org/gemalto/>. The page header includes the Seattle Children's Hospital logo and navigation buttons for 'Clinics and Programs', 'Medical Conditions', 'Classes and Community', 'Safety and Wellness', 'Research', and 'Ways to Help'. A search bar is located on the right side of the header. The main content area features a large green banner with the text 'Home Gemalto Network Key Help'. Below the banner, there are social media sharing options (Share, Print, LinkedIn). The page is titled 'Register Your Key' and provides instructions for users having issues with their network key. A note states: 'Note: You must be able to install files on your Windows PC or Mac (have administrative rights) to use the Gemalto network key.' Under the heading 'Gemalto Secure Remote Access — secure remote portal (login page)', there is a yellow error message: 'No OTP device has been detected. Please connect your OTP device and try again.' Below this, instructions are provided to download drivers for Windows 7 and Windows XP/Vista. The Windows 7 section lists links for '32-bit Internet Explorer' and '64-bit Internet Explorer'. The Windows XP/Vista section lists a link for '32-bit Internet Explorer'. The browser's taskbar at the bottom shows several open applications: Start, Inboxes - Microsoft Out..., Microsoft PowerPoint..., Pandora Radio - Liste..., and Gemalto Network Key... The system tray shows the time as 11:02 AM.

# Click on “Register Your Key”



Share  Print 

[Register Your Key](#)

If you are having issues with your network key, please review this page.

Note: You must be able to install files on your Windows PC or Mac (have administrative rights) to use the Gemalto network key.

## [Gemalto Secure Remote Access](#) — **secure remote portal (login page)**

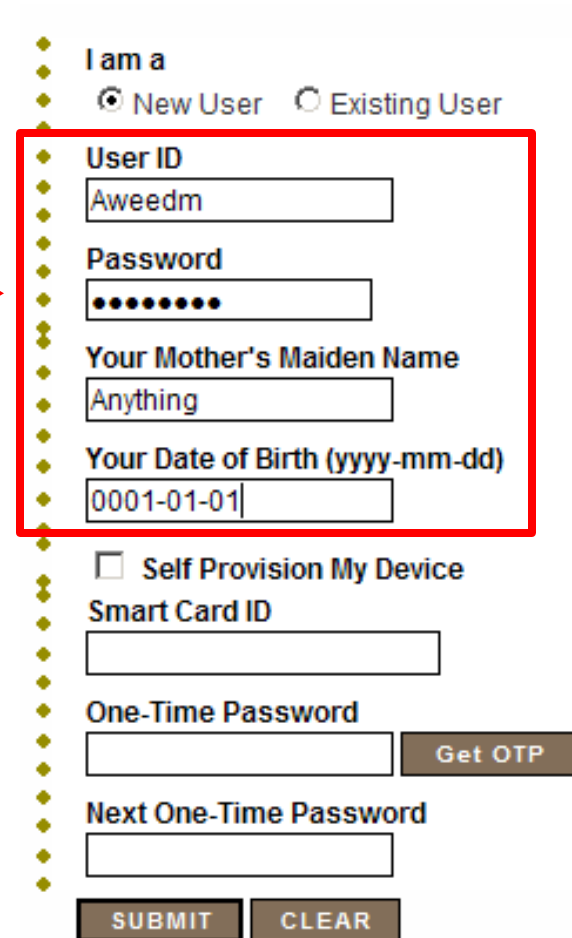
When using your new Gemalto network key, if you receive this error —

“No OTP device has been detected. Please connect your OTP device and try again.”

— please click on one of the links below to download the correct drivers for your Windows or Mac operating system.

# Fill Out First **FOUR** Fields

1. **YOUR** Children's User ID
2. **YOUR** Children's Network Password
3. **YOUR** Mother's Maiden Name  
*(It can be anything, just as long as you can remember it)*
4. **YOUR** date of Birth



I am a  
 New User  Existing User

User ID  
Aweedm

Password  
••••••••

Your Mother's Maiden Name  
Anything

Your Date of Birth (yyyy-mm-dd)  
0001-01-01

Self Provision My Device

Smart Card ID  
\_\_\_\_\_

One-Time Password  
\_\_\_\_\_

Next One-Time Password  
\_\_\_\_\_

# Fill Out Smart Card ID

## EASY GEMALTO KEY



## DUAL GEMALTO KEY



Label on back of DUAL key

If no label is found on DUAL key,  
Please contact IS Help Desk:  
7-1111  
Option 1

I am a  
 New User  Existing User

User ID

Password

Your Mother's Maiden Name

Your Date of Birth (yyyy-mm-dd)

Self Provision My Device

Smart Card ID

One-Time Password

Next One-Time Password

I am a  
 New User  Existing User

User ID

Password

Your Mother's Maiden Name

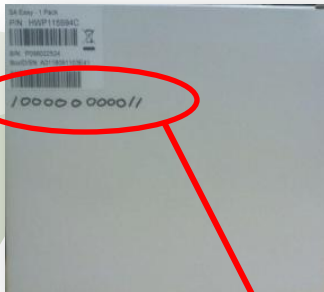
Your Date of Birth (yyyy-mm-dd)

Self Provision My Device

Smart Card ID

One-Time Password

Next One-Time Password



Number on back of white Packing Box

# Hit Button on Your Network Key



# 6 Digit Number On Key Goes In First One-Time Password

## REGISTRATION INSTRUCTIONS:

To register a **new** user account and smart card device, select the option for "new user." Select a valid user ID and password, and answer the security questions.

To activate an additional device for an **existing** user account, select the option for "existing user." This option should be used to replace a lost device. You must enter your existing account's user ID and password to proceed.

Enter the new device's smart card ID and two consecutive one-time password values. Click the SUBMIT button when ready.

◆ I am a  
◆  New User  Existing User  
◆ User ID  
◆   
◆ Password  
◆   
◆ Your Mother's Maiden Name  
◆   
◆ Your Date of Birth (yyyy-mm-dd)  
◆   
◆  Self Provision My Device  
◆ Smart Card ID  
◆   
◆ One-Time Password  
◆    
◆ Next One-Time Password  
◆   
◆

# Wait for your key to clear, Hit the button again and insert that number here...

## REGISTRATION INSTRUCTIONS:

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◆ I am a  
◆  New User  Existing User  
◆ User ID  
◆   
◆ Password  
◆   
◆ Your Mother's Maiden Name  
◆   
◆ Your Date of Birth (yyyy-mm-dd)  
◆   
◆  Self Provision My Device  
◆ Smart Card ID  
◆   
◆ One-Time Password  
◆    
◆ Next One-Time Password  
◆  ←  
◆



# Should Look Like This...



USER PORTAL HOME

REGISTER

RESYNC DEVICE

REQUEST OTP BY SMS

LOST DEVICE

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Enter the new device's smart card ID and two consecutive one-time password values. Click the SUBMIT button when ready.

I am a  
 New User  Existing User

User ID

Aweedm

Password

••••••••

Your Mother's Maiden Name

Anything

Your Date of Birth (yyyy-mm-dd)

0001-01-01

Self Provision My Device

Smart Card ID

100000000011

One-Time Password

456789

Get OTP

Next One-Time Password

123456

SUBMIT

CLEAR

# Now Click Submit...



USER PORTAL HOME

REGISTER

RESYNC DEVICE

REQUEST OTP BY SMS

LOST DEVICE

## REGISTRATION INSTRUCTIONS:

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Enter the new device's smart card ID and two consecutive one-time password values. Click the **SUBMIT** button when ready.

I am a

New User  Existing User

User ID

Aweedm

Password

••••••••

Your Mother's Maiden Name

Anything

Your Date of Birth (yyyy-mm-dd)

0001-01-01

Self Provision My Device

Smart Card ID

100000000011

One-Time Password

456789

Get OTP

Next One-Time Password


123456

SUBMIT

CLEAR

# Logging on using your Gemalto key to either...

1. <https://desktops.seattlechildrens.org/vpn/index.html>
2. <https://secureportal.seattlechildrens.org/vpn/index.html>

**Remote Access**

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Citrix Access Network Gateway

Welcome to Children's Remote Access Portal. If you require logon assistance please contact the Children's Service Desk at (206) 987-1111 or email the [Service Desk](#).

NOTICE: Seattle Children's Hospital(Children's) information system network contains confidential, proprietary, and/or privileged information protected by law, and access is restricted solely to authorized users for legitimate business purposes only. If you have not been expressly authorized by Children's to access and use this information system network, you are hereby directed to exit immediately. Actual or attempted unauthorized access, use, or modification of this information system network is strictly prohibited and may result in disciplinary action (up to and including termination of employment or contract), criminal prosecution, and/or the imposition of civil penalties under local, state, and federal law. Use of this information system network is monitored and recorded for administrative and security reasons. By accessing this information system network, you expressly consent to such monitoring. You are hereby advised that if monitoring reveals possible criminal activity, Children's reserves the right to provide information relating to such activity to law enforcement officials, as provided by law. All users must comply with Children's policies and procedures regarding access to and use of the information system network and any and all information contained therein. By clicking Logon below you are indicating that you agree with these terms.

**Log On**

**Need drivers or help with your Gemalto Network Key? [Click here!](#)**

User name:

Password- Network Key (Click Verify):

Password:

# Type in Your User Name, Password and Network Key number

Log On

Need drivers or help with your Gemalto Network Key? [Click here!](#)

User name:

Password- Network Key (Click Verify):

Password:

Push the button on your Display key and type in the **6 digit** number in this field

Do **NOT** click Verify  
**Click Logon when Complete...**

**Once you have logged in, remote functionality will  
behave normally.**

If you have any questions or concerns please go to:

<http://Seattlechildrens.org/gemalto>

Or Contact The Help Desk At:

(206)-987-1111