

When you arrive

Arrival and parking

- Plan to arrive at least 20 minutes early to register.
- Park in the Marion and Minor parking garage (on your immediate left). Parking is \$4 per hour. The first 30 minutes are free. Sorry, no validation is available.
- Take the garage elevator to the lobby (press “L”). Cross the lobby directly ahead to the Office Tower elevators. Take the Office Tower elevator to the 5th floor.

Check-in and registration

- Children’s Madison is on the 5th floor of the Madison Tower, Suite 550.

Billing

Unlike private doctors’ or health-care providers’ offices, Children’s clinics are departments of the hospital. You can expect to receive two bills for most procedures done at Children’s clinics. One bill is from the health-care provider who does the procedure. The other bill is from the hospital, which bills for items such as supplies, equipment, support staff services and use of the hospital facility.

Clinic Visit Basics: Madison Tower

**1101 Madison Street, Suite 550
Seattle, WA 98104**

Thank you for choosing Children’s at Madison Tower. This handout provides important information about your child’s upcoming clinic visit. We care about you and your child. If you have questions at any time about your child’s visit, please let us know how we can help. Please note:

- **A legal guardian must come with your child to the clinic visit.**
- **If you cannot keep your appointment, call the clinic at 206-386-6100.**
- **If you are more than 20 minutes late for your child’s clinic visit, we may have to reschedule. Please allow enough time for travel, parking and registration.**

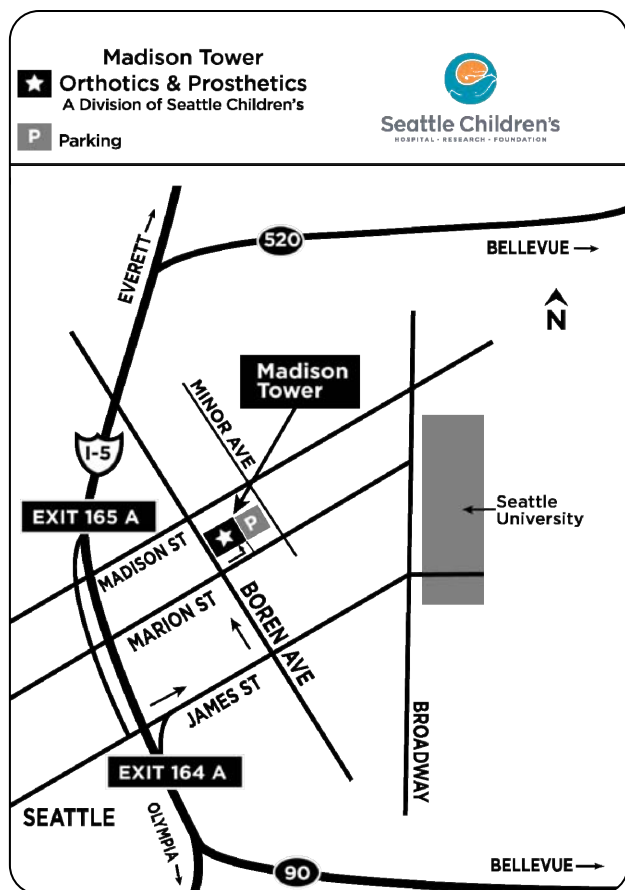
What to bring

Paperwork

- Your *Appointment Reminder Notice*, which provides details about the times and places for each clinic visit.
- Your insurance card(s), Medicaid medical coupon and any required co-pay.
- Your child’s Social Security number.
- This handout, if you need the map and check-in instructions.
- If needed, legal papers about custody or making health-care decisions for your child.

Other items

If you wish, personal items for your child, such as toys, snacks, diapers and a change of clothes.



Driving Directions

Do not use the express lanes. Parking is \$4 per hour. Sorry, no validation is available.

From the north:

- Take I-5 South to exit #165A, James St.
- Turn left onto James St. and go up the hill to Boren Ave.
- Turn left onto Boren Ave.
- Turn right onto Marion St.
- The Marion and Minor Parking Garage will be on your immediate left.
- Take the parking garage elevator to the lobby (L) level.
- Cross the lobby directly ahead to the Office Tower elevators.
- Go to the 5th floor, suite 550.

From the south:

- Take I-5 North to exit 164A, James St.
- Turn right onto James St. and go up the hill to Boren Ave.
- Turn left onto Boren Ave.
- Turn right onto Marion St.
- The Marion and Minor Parking Garage will be on your immediate left.
- Take the parking garage elevator to the lobby (L) level.
- Cross the lobby directly ahead to the Office Tower elevators.
- Go to the 5th floor, suite 550.

From I-90:

- Take I-90 West to I-5 North.
- Take I-5 North to exit 164A, James St.
- Turn right onto James St. and go up the hill to Boren Ave.
- Turn left onto Boren Ave.
- Turn right onto Marion St.
- The Marion and Minor Parking Garage will be on your immediate left.
- Take the parking garage elevator to the lobby (L) level.
- Cross the lobby directly ahead to the Office Tower elevators.
- Go to the 5th floor, suite 550.

From Hwy. 520:

- Take 520 to I-5 South.
- Take I-5 South to exit #165A, James St.
- Turn left onto James St. and go up the hill to Boren Ave.
- Turn left onto Boren Ave.
- Turn right onto Marion St.
- The Marion and Minor Parking Garage will be on your immediate left.
- Take the parking garage elevator to the lobby (L) level.
- Cross the lobby directly ahead to the Office Tower elevators.
- Go to the 5th floor, suite 550.

Free Interpreter Services

- In the hospital, ask your child's nurse.
- From outside the hospital, call the toll-free Family Interpreting Line 1-866-583-1527. Tell the interpreter the name or extension you need.
- For Deaf and hard of hearing callers: 206-987-2280 (TTY).

Seattle Children's offers interpreter services for Deaf, hard of hearing or non-English speaking patients, family members and legal representatives free of charge. Seattle Children's will make this information available in alternate formats upon request. Call the Family Resource Center at 206-987-2201.

This handout has been reviewed by clinical staff at Seattle Children's. However, your child's needs are unique. Before you act or rely upon this information, please talk with your child's healthcare provider.

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