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# Transportation

## Shuttles at Children's

### Children's Patient and Family Shuttle

Children's provides a free van service to and from the hospital for patients and families traveling through Sea-Tac Airport, the Amtrak train station, ferry terminals or the Greyhound bus station in Seattle. The van is wheelchair accessible. Families can schedule pick-ups or drop-offs by calling 206-987-RIDE (7433) or sending an e-mail to [Airport.shuttle@seattlechildrens.org](mailto:Airport.shuttle@seattlechildrens.org). Please call to reserve a ride at least 24 hours in advance.

### Ronald McDonald House Shuttle

Provides transportation between Children's and Ronald McDonald House by calling 206-987-2030. Please call 30 minutes before you need a ride if possible.

### Seattle Cancer Care Alliance (SCCA) Shuttle

Provides transportation between Children's, Seattle Cancer Care Alliance, Fred Hutchinson Cancer Research Center and University of Washington Medical Center. Shuttle leaves every 40 minutes from the Whale 6 entrance. The first one is at 7:35 a.m., and the last one is at 6:55 p.m. Schedules are available at the greeter's desk at hospital entrances or at [www.seattlechildrens.org/guide](http://www.seattlechildrens.org/guide).

## Local resources

Resources listed here are based on availability and distance from Children's. Inclusion does not imply endorsement. Please call to verify services.

### Bus and Washington State Ferries

King County Metro Bus	206-553-3000
Greyhound Bus	206-628-5526
Washington State Ferries	206-464-6400

Metro Bus routes 25 and 75 are accessible from Children's. Schedules are available in the Family Resource Center and near each hospital entrance.

### Rental car companies

Enterprise Rent-A-Car	206-729-4580
Budget	206-525-2534*
Dollar Rent A Car	206-682-1316* w

Dollar does not pick up from the hospital, but will pay a portion of your cab fare from the hospital to Dollar.

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### To Learn More

- Guest Services  
206-987-9330 or  
866-987-9330
- Family Resource Center  
206-987-2201  
(5th floor)
- *Guide to Children's:*  
[www.seattlechildrens.org/guide](http://www.seattlechildrens.org/guide)

### Airport shuttle companies

Airport Shuttle	206-622-3400*
Shuttle Express	206-622-1424 <sup>w</sup>

### Taxi cab companies

Far West Cab	206-622-1717*
Orange Cab	206-522-8800*
Yellow Cab	206-622-6500

When calling for a cab from the hospital, please specify the entrance where you will be waiting.

### Car seats and wheelchairs

\* Car seats may be available upon request (usually only one per car). Call ahead.

<sup>w</sup> Wheelchair-accessible vehicles may be available upon request. Call ahead.

### Free Interpreter Services

- In the hospital, ask your child's nurse.
- From outside the hospital, call the toll-free Family Interpreting Line 1-866-583-1527. Tell the interpreter the name or extension you need.
- For Deaf and hard of hearing callers 206-987-2280 (TTY)

### DSHS transportation

Medicaid-approved families should call the phone number on their DSHS coupon. You may qualify for taxi rides, bus tickets, or gas vouchers.

- To arrange for a taxi ride, contact your county DSHS broker at least 2 business days before your appointment.
- To arrange for bus tickets and/or gas assistance, call at least 2 weeks in advance.

For more information, contact Children's Social Work Intake at 206-987-2760.

### Free air transportation

For information about organizations that provide free air transportation to patients with financial need, please call Children's Social Work Intake Office at 206-987-2760.

One community program is called Angel Flight, which offers free air transportation to patients who meet certain criteria. Please visit <http://www.angelflightwest.org> or call 888-426-2643 for more information.