

How to Access Protective Services and Advocacy Groups for Abuse Concerns

Here is a list of agencies who can help you if you feel your family's safety and well being are compromised here at Children's, in your own home or in your community.

When you need legal help or protection from domestic violence or abuse of dependent adults

- **Washington Protection & Advocacy System**

WPAS provides advocacy and attorneys for the mentally ill, the developmentally disabled and individuals with any sort of disability.

180 West Dayton, Suite 102, Edmonds, WA 98020

Phone (800) 562-2702

Fax (425) 776-0601

- **Family Help Line**

Support, information (800) 932-HOPE

Parenting referrals (206) 233-0139

- **Washington State Domestic Violence Hotline**

Statewide (24 hours a day) (800) 562-6025

When you suspect child abuse or neglect

- **Children & Family Services (Child Protective Services)**

Children and Family Services receives reports on child abuse or neglect, requests for services, and information for referrals.

Seattle area (800) 609-8764

Statewide Hotline (800) 562-5624

- **DSHS Office of Constituent Relations**

Responds to requests for information and complaints about Children and Family Services programs, policies and procedures.

Phone (800) 723-4831

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When you feel a government agency is not responding to a child's needs

- **Office of the Family & Children's Ombudsman (OFCO)**

The OFCO watches over government agencies to ensure that they respond to the needs of children in need of state protection, children living in state care, and children and families under state supervision due to allegations or findings of child abuse or neglect.

6720 Fort Dent Way, Suite 240, Tukwila, WA 98188

Phone (800) 571-7321

(206) 439-3870

TTY (206) 439-3789

Fax (206) 439-3877

When there are concerns about care within this or any other hospital

You have the right to file a complaint with this watchdog agency. You can file a complaint with the State for concerns about patient abuse, neglect or about misappropriation of a patient's property in our facility.

- **State of Washington Department of Health Hospital Licensing program**

P. O. Box 47852, Olympia, WA 98504-7852

Phone (800) 633-6828

For Assistance within Children's Hospital

If you have questions about child abuse or neglect please call:

Social Work Intake (206) 987-2760

Children's Protection Program (206) 987-2194

If you are dissatisfied with our response to concerns you have raised, please call:

Patient & Family Relations (206) 987-2387

After hours and on weekends call:

Hospital Operator (206) 987-2000

TO LEARN MORE

- **Children's Protection Program (206) 987-2194**
- **Your Child's Health Care Provider**

Children's will make this information available in alternate formats upon request. Please call the Family Resource Center at (206) 987-2201.