Your Pacemaker and ICD Monitor

How to Use It

Signed Agreement

Important Information about your ICD or Pacemaker monitor

You or your child has been prescribed a monitor to use with our Paceart system. This monitor transmits your pacemaker or Implantable Cardioverter (ICD) information to Seattle Children's Heart Center using a standard phone line.

What kind of monitor will it be?

The monitor will be a CareLink (Medtronic), Merlin (St. Jude Medical), or a transtelephonic device. If you have not already received it, we will mail it to you.

How do I use the monitor?

Our clinic will schedule a "Paceart transmission," which means you will send your data from your pacemaker or ICD to us using your monitor. You will receive instructions with your monitor, and we will teach you how to use the monitor and transmit the data.

How much will the monitor cost?

The monitor is on loan to you, and you will not be charged for the actual monitor. However, we will bill your insurance for each transmission, like we bill for clinic visits. So, if you have a co-pay when you come in for a visit, you will have a co-pay for each of your transmissions.

How often will I send (transmit) my data?

You will send your data every 3 months. We will give you dates to send your data. You may send your data anytime during your scheduled day. We will mail you a calendar with your schedule for the entire year. We also will call you the day before your scheduled transmission to remind you.

What if I miss a transmission?

We will not cancel your service, but we will remind you that you have missed a transmission. If you get off of your schedule, call us before sending your next transmission.

Is my data secure?

Your device data is sent to a secure server. Our clinic staff view it using a password-protected website.

How long does it take for the clinic to get my data?

We will review the data the next business day. Due to holidays and weekends, it may be up to 3 days later. After we look at your data, if we determine you need to see a doctor, we will call you within 24 hours to schedule a clinic visit.

To Learn More

- Heart Center 206-987-3563
- Ask your child's healthcare provider

Free Interpreter Services

- In the hospital, ask your child's nurse.

  From outside the hospital, call the toll-free Family Interpreting Line 1-866-583-1527. Tell the interpreter the name or extension you need.
- For Deaf and hard of hearing callers 206-987-2280 (TTY).

After the clinic reviews my data, what's next?

After looking at your data, we will call with test results and the next date for you to send your data. Sign the attached form, so we can leave a message at the phone number you give us.

Should I send my data if I don't have a transmission scheduled?

No. You should only use the monitor to send device data to the clinic if you are scheduled to or if the clinic has asked that you send data.

What if I have dizziness, fainting or heart palpitations?

Call 206-987-3563. Our normal clinic hours are Monday through Friday, 8 a.m. to 5 p.m. After hours, call 206-987-2000 and ask to page the on-call cardiologist. These symptoms could be related to your pacemaker or ICD. We may ask you to send your data to us even though it's not scheduled.

Do I need to follow up with my doctor in person?

We will schedule a clinic appointment for you with the Heart Center 1 to 2 times a year.

Other things about your monitor

Shocks

If you get a shock from your ICD and lose consciousness, someone should call 911. If you do not lose consciousness, call the Electrophysiology nurses at 206-987-3563. We may ask you to send in your device data.

Traveling with the monitor

If you will be traveling when your monitor is scheduled for a transmission, plug in the power cord and phone line. The monitor works within the continental United States, Alaska and Hawaii. Please give us a phone number where we can reach you while you are traveling.

Your contact information

If you change any of your contact information, call our office. It is your responsibility to notify our office so we can follow up with you right away.

Questions

If you have any questions about these guidelines, please call the Heart Center at 206-987-3563.

Seattle Children's offers interpreter services for Deaf, hard of hearing or non-English speaking patients, family members and legal representatives free of charge. Seattle Children's will make this information available in alternate formats upon request. Call the Family Resource Center at 206-987-2201.

This handout has been reviewed by clinical staff at Seattle Children's. However, your child's needs are unique. Before you act or rely upon this information, please talk with your child's healthcare provider.

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Patient Acknowledgement and Agreement for ICD and Pacemaker Monitor

- I read and understand the information for my ICD or pacemaker monitor over the Paceart Network. I agree with the information and instructions.
- I had a chance to ask questions about the monitor, and my questions have been answered.
- I authorize the electrophysiology nurses to leave messages on my listed phone number for any appointments or results.

Print Patient Name

Patient or Legal Representative Signature

Date

Phone Number

Address