



Your Rights

Adolescent Substance Abuse Program and Psychiatry and Behavioral Medicine Clinic

To Learn More

- Adolescent Medicine
206-987-2028
- Psychiatry and Behavioral Medicine
206-987-2614
- Your child's healthcare provider
- www.seattlechildrens.org

As a patient of Seattle Children's Adolescent Substance Abuse Program or the Psychiatry and Behavioral Medicine Clinic, you have the right* to:

- Receive services without regard to race, color, religion (creed), sex, gender identity or expression, sexual orientation, national origin (ancestry), or disability.
- Receive considerate care that protects your dignity and respects your cultural, social and spiritual values. We will reasonably accommodate cultural and family differences.
- Have your physical privacy protected; but staff may do reasonable searches for illegal substances during your visit.
- Have us treat your clinical and personal information according to state and federal privacy laws.
- Review your treatment records when an administrator is present and have an opportunity to request amendments or corrections.
- Practice your religion as long as it does not violate rights and treatment of others. You also can refuse to participate in any religious practice.
- Be free from sexual harassment, and physical or financial exploitation.
- Receive a copy of our patient complaint and grievance procedures, if you ask for one.
- Be reasonably accommodated if you have a sensory or physical disability.

* Per Washington Administrative Code 388-877-0600 and Code of Federal Regulations 42, part 2, patients have the rights listed above.

Comments and concerns

Your suggestions help us improve our services. You can give us your comments:

- Call Patient and Family Relations: 206-987-2550 or 1-866-987-2000 (toll-free)
- Email: family.feedback@seattlechildrens.org

You may also file a complaint directly with the Department of Social and Health Services:

- Call the Department: 360-725-3752
- Email: moorhre@dshs.wa.gov

Canceling or closing treatment (For Substance Abuse Program patients ONLY)

If we close or cancel treatment, we will:

- Give you a 30-day notice
- Help you find another program

Free Interpreter Services

- In the hospital, ask your child's nurse.
- From outside the hospital, call the toll-free Family Interpreting Line 1-866-583-1527. Tell the interpreter the name or extension you need.

Seattle Children's offers interpreter services for Deaf, hard of hearing or non-English speaking patients, family members and legal representatives free of charge. Seattle Children's will make this information available in alternate formats upon request. Call the Family Resource Center at 206-987-2201.

This handout has been reviewed by clinical staff at Seattle Children's. However, your child's needs are unique. Before you act or rely upon this information, please talk with your child's healthcare provider.

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