

Questions about...

- **The facility charge:** Contact Business Services at 206-987-5770.
- **Insurance coverage:** Contact your insurance company and ask about facility charge coverage for hospital-based clinics.
- **Financial assistance:** Contact 206-987-3333.

If you do not speak English, or if you are Deaf, hard of hearing or Deaf/blind, we provide free interpretation services.

- Inside the hospital: Ask the person helping you for an interpreter or call the Family Resource Center at 206-987-2201.
- Outside the hospital: Call the toll-free Family Interpreting Line, 1-866-583-1527. Tell the interpreter the name or extension you need.
- For Deaf and hard of hearing callers: Call 206-987-0391 (TTY).



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PO Box 5371
Seattle, WA 98145-5005

206-987-2000

1-866-987-2000 (Toll-free for business use only)
1-866-583-1527 (Family Interpreting Line)
206-987-0391 (TTY)

www.seattlechildrens.org

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Children's will make this information available in alternate formats upon request. Call the Family Resource Center at 206-987-2201.

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Clinic and Urgent Care Facility Charges



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Clinic and Urgent Care Facility Charges

Seattle Children's bills a facility charge for hospital-based clinic visits, including Urgent Care. Here are some details about the charges.

What is a facility charge?

A facility charge includes hospital expenses for a clinic visit that are separate from the cost of the medical provider. You will receive a separate charge from your medical provider for their services. The facility charge includes costs for running the "facility" like supplies, equipment, exam rooms and other Seattle Children's hospital staff.

What is a hospital-based clinic?

Most of Children's clinics are hospital-based clinics because they are licensed as outpatient departments of the hospital. Urgent Care is a clinic and also is licensed this way.

There are a few Seattle Children's clinics that are not licensed this way and will not bill a facility charge. To see an updated list, visit www.seattlechildrens.org/payingresources.

Why does Children's bill facility charges for clinic visits and Urgent Care?

- Our hospital-based clinics are licensed as outpatient departments of the hospital. We bill facility charges for all other hospital departments, so we bill clinic and Urgent Care visits the same way.
- This is a standard practice for most other hospital-based clinics.

How will this charge affect me?

- **If the patient has Medicaid, Apple Health or Seattle Children's financial assistance:** These programs cover the full facility charge. So, you will not have a balance to pay for the charge.
- **If the patient has commercial insurance:** Some insurance plans apply different benefits to facility charges than to other charges. This can change how much you owe. For example, you may be responsible for a percentage of the charge in addition to your deductible and co-pay. Contact your insurance company to find out what your deductible and coinsurance amount may be for hospital-based clinic facility charges.

How much will the facility charges from Children's cost?

The facility charge for a hospital-based clinic visit depends on the type of visit your child has.

Here are the main charge levels (effective Oct. 1, 2014):

Visit with a registered nurse only	\$85
Post-operative visit (a surgery follow-up visit within 10 days of minor surgery or within 90 days of major surgery)	\$0
Other post-operative visits (outside the 10- or 90-day time frame)	\$125
Mental health evaluation and/or medication assessment/management	\$115
Medical or surgical evaluation/treatment by a single provider	\$125
Medical or surgical evaluation/treatment by multiple providers	\$175
Urgent Care	\$100

Seattle Children's Urgent Care facility charges are much lower than the Emergency Department charges. To learn when to go to Urgent Care versus the ED, visit www.seattlechildrens.org/ucvsed.

What if I have more than one clinic appointment in one day?

If your child has more than one appointment, there will only be one facility charge per day. The charge will be at the "Medical or surgical evaluation/treatment by multiple providers" rate.

What should I do if I have concerns about being able to pay for services?

- You may qualify for free care or reduced-price care based on your family size and income, even if you have health insurance.
- Financial assistance applications are available at all clinic locations; or apply online at www.seattlechildrens.org/financialassistance.
- You may also call 206-987-3333 to speak with a financial counselor.