

## High Impact: Important Articles for Faculty and Staff

### Research Web Site Launch in November

The new Children's Research Web site is scheduled to launch in late November. In addition to providing information to the research community about our research enterprise structure, the new site will include three key features:

1. The IRB Web site content will be incorporated into the new look and feel of the Research Web site. The existing URL <http://irb.seattlechildrens.org/> will redirect visitors to the new site and a message will remind visitors to update their bookmarks.
2. Policies and Forms will be available and organized by research office in one section for easy, direct access.
3. An online tool called "Find a Researcher" will allow visitors to search for a researcher by name, specialty or focus area. Results include contact information, professional history, clinical interests, honors, awards and a photo of the researcher.



### Customer Satisfaction Survey Results Reveal Significant Improvement

Research Support Services (previously Research Administration) represents several departments that support the research activities of investigators. As a "service industry", the success of these departments is measured by customer satisfaction. Customer satisfaction surveys provide a tool for assessing performance and identifying specific areas for improvement. Over the last 12 months, efforts have been focused on improving the service provided by three key departments: (1) Office of Sponsored Research (OSR); (2) Office of Animal Care (OAC); and (3) Institutional Review Board (IRB). Using the tools of Continuous Performance Improvement (CPI), these departments have worked tirelessly to eliminate waste and promote continuous flow. "I am pleased to report that these efforts have been successful" said **Jim Hendricks**, vice president for research. Significant improvement in customer satisfaction scores were observed for all three departments. This does not mean our work is finished; in fact, it has only just begun. *Continued on page 6.*

### Funding Reserved for Consent Form Translations

During its meeting on September 20, the Research Oversight Committee approved a motion to provide funding for human subjects consent form translation. Funding is restricted to therapeutic trials, except under special circumstances. Translations, which can run upwards of \$1,000 per form, are necessary to ensure that non-English speaking subjects have the ability to participate in therapeutic studies that offer potential benefit. A formal announcement of this program, along with instructions for applying for funds, will be issued shortly.

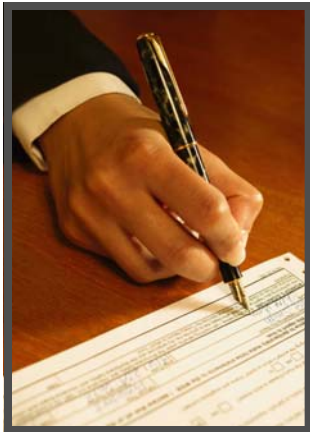
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#### RESEARCH MEETING CALENDAR

11/15	Research Oversight Committee Meeting 7:00 am-9:00 am
11/15	Jivin' with Jim MPW Staff 11:30 am-12:30 pm
11/16	MPW Investigator Meeting 8:00 am-9:00 am
11/17	Basic Science Steering Committee Meeting 4:00 pm-5:00 pm
11/22	Jivin' with Jim MPW Faculty 11:30 am-12:30 pm
11/22	Research Executive Committee Meeting 4:00 pm-5:00 pm
12/2	GCRC Pilot Grants Application Deadline
12/6	Jivin' with Jim Westlake Staff 11:30 am-12:30 pm
12/6	THINK Lecture Series UW Turner Auditorium 4:30 pm-5:30 pm
12/9	Clinical Research Steering Committee Meeting 3:00 pm-4:00 pm
12/12	MPW Investigator Meeting 2:00 pm-3:00 pm
12/13	Jivin' with Jim Westlake Faculty 11:30 am-12:30 pm

## *High Impact: Important Articles for Faculty and Staff* Continued from page 1



### Who Signs What, When? Managing the funding application process.

Children's Hospital and Regional Medical Center, through the Office of Sponsored Research (OSR), provides support to principal investigators (PIs) submitting new applications and entering into agreements, regardless of the funding source. It is Children's policy that all applications/agreements require sign-off by the PI and an acceptable institutional official prior to submission.

#### External Funding

Departmental/divisional and specialty approval is required on a 'Just-In-Time' basis by most private and public sponsors only if the application is successfully awarded. These approvals are always required for corporate-sponsored agreements prior to contract execution. For externally funded projects, the PI will work with their Sponsored Projects Officer (SPO) to obtain institutional approval.

#### Internal Funding

For internally funded projects such as the Young Investigator Awards, Research Steering Committee Awards, etc., the application is not processed through the OSR. The application is submitted directly to the Vice President for Research and only requires the PI's signature at the time of submission. The departmental/divisional and specialty approvals are required only if the application is successfully awarded. Questions? Contact your SPO.

### Search for Director of Office of Institutional Assurances

A search committee, under the leadership of **Dr. Elizabeth McCauley**, has been formed to conduct a national search to fill a new position, director of the Office of Institutional Assurances (OIA). The position holder, who will report to the VP of Research, will be responsible for directing and implementing a strategic compliance plan for research as well as providing direction, guidance, and supervision for all OIA staff and managing all related budgets. This includes development of policies and procedures, an auditing and enforcement process and a comprehensive communication and training program. The director will supervise the managers of the Institutional Review Board, Institutional Animal Care and Use Committee, Institutional Biosafety Committee and Research Regulatory Affairs. The Director will also be responsible for providing expert advice to the Children's Hospital research enterprise, including the Research Oversight Committee and relevant Steering Committees.

Candidates must hold a doctoral degree (e.g., MD, PhD, JD) and have a minimum of five years of professional experience with federal regulatory compliance in an academic, consulting, government agency or corporate clinical trials/ pharmaceutical environment. The successful candidate will have extensive knowledge of research and federal regulatory requirements, strong communication skills, demonstrated leadership experience and the ability to work with multiple constituents.

### General Clinical Research Center Announces Pilot Grants

The University of Washington's General Clinical Research Center (GCRC) is seeking applicants for three pilot projects funded through its Pilot & Feasibility Grant Program. One Pediatric unit award, one Adult unit award and one Biotherapeutics award will be funded for one year at a maximum level of \$25,000 each.

Young investigators are encouraged to apply, as are established investigators interested in pursuing a new direction in their clinical research. First-time applications for use of the Biotherapeutics Production Facility / Gene & Cell Therapy Laboratory will be given special consideration.

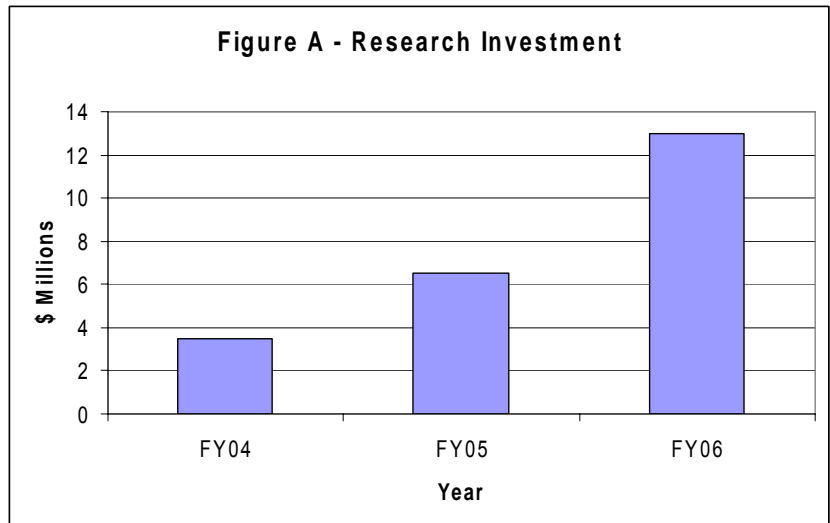
Applications and more information can be found at <http://www.crc.washington.edu/pilot.htm> or by contacting **Linda Patterson**, interim administrative manager, at 206-598-4701. **Applications are due December 2, 2005.** Award notifications will be made in January 2006.



## \$13 Million Investment in Research Approved

In October 2005, the Board of Trustees approved the Clinical and Research Divisions' fiscal year 2006 budgets. The Research Division budget totals an unprecedented investment of \$13 million to advance research at Children's. Over the last three years, the Research Division's budget has doubled each year.

Figure A shows the research investment for the last three years. Figure B shows a high level view of the 2006 budget with a comparison to the 2005 actual results. Essentially, in 2006, the Research Division is budgeted to spend \$23.7 million on direct research expenses, \$15.2 million in infrastructure costs, and \$3.1 million in direct support for principal investigators, totaling \$42.1 million in research-related expenses. Grants and contracts secured from the federal government, private foundations and corporate agreements, as well as gifts for research generated by the Children's Foundation, will bring in a total of \$29.1 million in research-related revenues. This leaves a \$ 13 million shortfall in the funds required to perform needed research at Children's. "It is this \$13 million loss generated by the Research Division that the hospital has committed to fund from the success of the Clinical Division," and "We are excited both about the continued focus on, and the future investment in, research as we strive toward achieving our research vision." states **James Parr**, director of Research Finance and Sponsored Projects. Major 2006 costs that are of particular significance:



**Figure B - Research Division Budget 2006 vs. 2005**

	2005 Actual \$ in thousands	2006 Budget \$ in thousands
<i>Research Revenues</i>		
Direct Revenues	22,550	23,702
Indirect Revenues	4,371	4,779
Other	250	600
<b>Total Research Revenues from Grants/ Contracts/ Gifts</b>	<b>27,171</b>	<b>29,081</b>
<i>Direct Research Expenses</i>		
Direct expenses	-22,550	-23,702
<b>Net income after direct costs of research</b>	<b>4,621</b>	<b>5,379</b>
<i>Research Infrastructure Costs</i>		
Facilities	-7,463	-9,257
Support Services	-3,423	-5,994
<b>Net loss after infrastructure costs</b>	<b>-6,265</b>	<b>-9,872</b>
<i>Intramural funding</i>		
Recruitment packages and seed funding	-150	-1,451
Steering committee awards & gap funding	-100	-1,663
<b>Total Net Loss</b>	<b>-6,515</b>	<b>-12,986</b>

- The increase in facility costs represents two floors of Metropolitan Park West for one full year;
- The addition of a new Office of Institutional Assurances (with particular focus on billing compliance);
- One full year of support for Offices of Clinical Research, Biostatistics and the Treuman Katz Center for Pediatric Bioethics;
- Investment in additional animal research space;
- Continued investment in steering committee and gap funding for promising PIs; and
- Increased recruitment budget to attract the best and brightest investigators to Children's.

## PCRC Welcomes New Administrative Manager

**Gloria Venegas** joined the staff at Children's Hospital on October 17, 2005 as the administrative manager for the Pediatric Clinical Research Center (PCRC). Most recently from Sparks, Nevada, Gloria brings with her more than 20 years of experience in administration, operations management, finance and human resources. Gloria's primary responsibilities at the PCRC will involve budgetary authority and oversight, human resource issues and day-to-day operations. Gloria will report to and work closely with the new administrator at the University of Washington General Clinical Research Center (GCRC) to ensure integration of systems and communications between the two units.



## from the desk of : Bruder Stapleton, MD, Pediatrician-in-Chief

Dear Colleagues:

A number of important research initiatives are beginning, or re-igniting, as we continue to plan for our very promising future. After completing an initial strategic planning process for research with tremendous faculty involvement, we are poised to begin a second phase of strategic plan-

ning. This second phase will be initiated by **Dr. Tom Hansen**, our new Chief Executive Officer, to plan for research development at Children's Hospital for the years ahead. This will be an open and interactive process that will be clarified by Dr. Hansen in the near future. We appreciate so much the faculty's commitment to our research planning and anticipate an outstanding product that will be integrated with our clinical activities. This same process is taking place in collaboration with the Fred Hutchinson Cancer Research Center to explore areas of research and clinical development for the multidisciplinary oncology researchers at Children's Hospital.

In addition to activities at Children's, there is an important national initiative being launched for training in translational research. Children's Hospital and the Department of Pediatrics are actively engaged in this process and we will be bringing you more informa-

tion as this area develops. **Dr. Bonnie Ramsey** is representing the Pediatric General Clinical Research Center (GCRC) and working with the planning committee. Others will be included as the process moves forward. This is an important new National Institutes of Health (NIH) Director initiative and one in which we want to be fully engaged.

The search for a director of the Treuman Katz Center for Pediatric Bioethics is well underway. The six candidates have now visited the campus and the search committee will be narrowing the list of candidates in the very near future. We will keep you apprised of these and other initiatives as they develop.

F. Bruder Stapleton, MD  
Chair, Research Oversight Committee

## Treuman Katz Center for Pediatric Bioethics Receives Grant

The Treuman Katz Center for Pediatric Bioethics was recently awarded a one-year grant in the amount of \$337,280.00 from the Research, Education and Training Division of the Maternal and Child Health Bureau. The Northwest congressional delegation was instrumental in obtaining the appropriation from Congress for implementation of this, the first center devoted to addressing pediatric bioethical issues.

The grant, entitled, "Promoting Pediatric Bioethics in Health Care and Research" will fund pilot liaison positions supporting child and family participation in the research process, the development of a pediatric ethics teaching curriculum for health professionals and students, and the evaluation of these programs.

Despite safeguards that are implemented when patients and families are asked to participate in research, studies have shown that research participants often do not understand some of the basics, including the research itself or its risks and benefits. Research literature also demonstrates the need for an individual to act as a liaison between the research team and the family - an independent source who can support the research team and assist the family as well as the child through the research process. Developing, implementing and evaluating this role will lead to a better understanding of the needs of children and families who participate in research as well as the needs of the research team who are tasked with implementing the safeguards.

Medical care is increasingly diverse and complex in the clinical arena as well. Treatment can involve ethical dilemmas requiring knowledge of pediatric bioethics to assist in the decision making. In the United States, very few students or professionals are trained in pediatric bioethics. The Center will develop a pediatric bioethics curriculum (including a three-month internship and electives for students), provide information and education to health care practitioners and serve as a resource to practitioners throughout the Washington, Alaska, Montana and Idaho (WAMI) region.

## The Mighty Three: CHRMC, UW, and FHCRC make research more powerful through collaboration.

Today, Children's Hospital, the University of Washington (UW) and the Fred Hutchinson Cancer Research Center (FHCRC) enjoy a close research relationship. This collaborative teaming has been maturing since the mid 1970s. How did it come about?

Early in its history, Children's Hospital was staffed primarily by community physicians. Many of these physicians were also interested in research, and were the pioneers of the collaboration we enjoy today. **Drs. Hartman, Hickman and Bierman** are just three of these pioneering physicians. They largely performed individual research at either the UW or, if they had a pediatric focus, at Children's Hospital.

In the 1970s, a more formal arrangement between the UW and Children's emerged. Over time, the Department of Pediatrics moved to Children's from the UW. While the Pediatrics program was growing and moving to Children's, the Bone Marrow Transplant program was growing at FHCRC. In 1998, the Seattle Cancer Care Alliance (SCCA) was created and brought the Bone Marrow Transplant program to Children's.

In 1996, Children's Hospital brought **Dr. Bruder Stapleton** on board as Pediatrician-in-Chief. Dr. Stapleton understood Children's need to recruit more specialists, and that this could not be accomplished without research facilities. **Treuman Katz**, then President and Chief Executive Officer (CEO), agreed. With just 12,000 square feet of research space, Dr. Stapleton headed the first foray into a research vision at Children's Hospital with the help of consultant **Tom Wilson** and CEO Treuman Katz.

In 1998-99, their hard work began to bear fruit. The Bone Marrow Transplant unit moved from FHCRC to the third floor of the Children's Inpatient unit and, in 1999, a strategic research plan was developed in order for Children's to be a leading pediatric hospital.

Growth in research continued and led to the formation of the Office of Vice President for Research. **Dr. Jim Hendricks** was hired in 2003 to fill this role and guide the research enterprise through the next chapter. Having met most of the original goals identified in 1999, a new vision and strategic plan was needed. One of Dr. Hendricks' first endeavors was the Strategic Plan to Advance Research at Children's (SPARC) in 2004.

Recently, Children's Hospital brought on a new CEO, **Dr. Tom Hansen** from Columbus Children's Research Institute. Dr. Stapleton explains that Dr. Hansen "will take research to a new level. We are excited to work with him."

One area not previously explored was how Children's Hospital and FHCRC could expand cancer research in children. As part of the current vision and strategic plan, Dr. Stapleton says that we will "develop and maximize collaboration for even greater contributions to research." These contributions certainly are not limited to the field of pediatric cancer. Evidence of this includes the recent recruitment of **Dr. Bryan King** from Dartmouth to head the Department of Psychiatry and the outstanding research centers in Craniofacial and Neuro-Oncology. The Heart Center is also beginning to develop a future research center. Over the past 18 months alone, Children's Hospital has added 100,000 square feet of research space – split evenly between bench labs and offices.

Over the past 30 years, it has been evident to the leaders of Children's Hospital that strength in clinical care and research go hand-in-hand. This collective belief will no doubt continue to serve us well in the further development of our research enterprise.



## Save the Date! 2006 Pediatric Bioethics Conference

The second annual Pediatric Bioethics Conference, sponsored by the Treuman Katz Center for Pediatric Bioethics, will be held Friday & Saturday, **July 14 & 15, 2006** in Seattle at the Bell Harbor International Conference Center. More information will follow in the coming months. If you would like to be notified by e-mail of all upcoming conference-related matters, please provide your e-mail address on the 2006 Bioethics Conference Notification Form at [www.seattlechildrens.org/bioethics](http://www.seattlechildrens.org/bioethics).

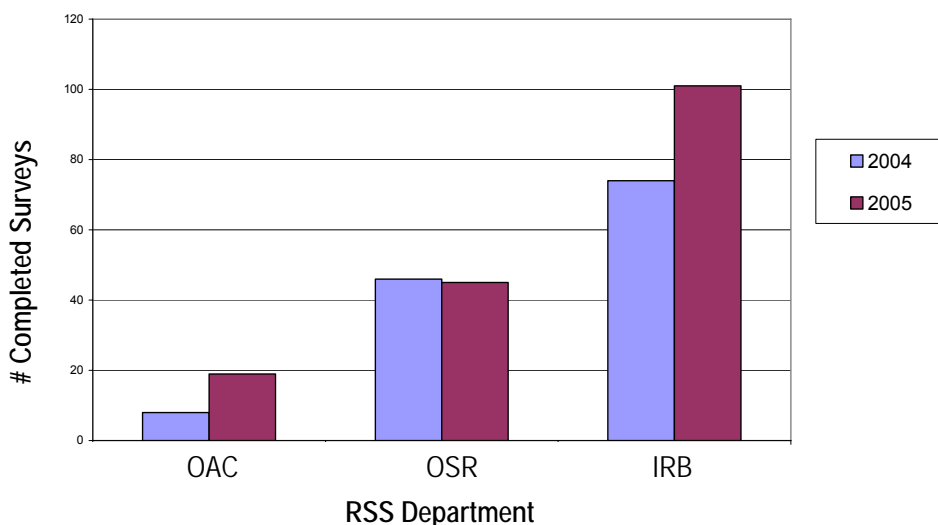
## Customer Satisfaction Survey Results Reveal Significant Improvement *Continued from page 1*

### Methods

Customer satisfaction for the OSR, OAC and IRB was measured using an electronic survey (SurveyMonkey); the same tool was used in early FY05 (CY2004) to collect baseline data and late FY05 (CY2005) to assess improvements.

IRB and OAC surveys were e-mailed to all faculty and staff that used those services during FY05. The OSR survey was e-mailed to all faculty who completed the Strategic Plan to Advance Research at Children’s (SPARC) Phase I survey, and then filtered to remove responses from survey participants that answered “no” to the question “Have you submitted a grant/contract as a Principal Investigator using the Office of Sponsored Research?” As shown in the figure below, survey participation increased in 2005 compared to 2004 for the IRB and OAC. Overall participation in the OSR survey increased from 126 in 2004 to 191 in 2005; after filtering for investigators that used OSR services in the past year, 46 respondents were eligible in 2004 and 45 in 2005.

**RSS Satisfaction Survey Participation 2004-2005**



Data was downloaded directly from the online database for statistical analysis. A two-sample Wilcoxon rank-sum (Mann-Whitney) test was used to compare 2004 and 2005 data. Distinct questionnaire domains were identified in each survey and the average of scores from each question in a domain were used to establish an overall rating for that domain. A p value of  $\leq 0.05$  was considered statistically significant.

### Results

#### OSR Survey

The OSR survey consisted of 16 statements in two domains: (I) Staff Satisfaction [8 statements]; and (II) Service Satisfaction [8

statements]. In Domain I, statements were scored on a scale of 1-strongly disagree to 5-strongly agree. Questions in this Domain included “OSR staff provides me with accurate information”, “OSR staff responds to my requests for service in the timeframe promised” and “My problems and/or complaints were generally handled to my satisfaction by OSR staff”. In Domain II, statements were scored on a scale of 1-strongly unsatisfied to 5-strongly satisfied. The purpose of Domain II was to address satisfaction with new services implemented during the study period and included “Proposal Processing”, “Account Set-Up” and “Project Financial Monitoring”. Summary statistics for the two domains are shown in the table below:

Domain	Mean Score 2004	Mean Score 2005	p-value
I	3.22	3.83	0.0009*
II	3.07	3.56	0.0084*

\*= statistically significant

Statistically significant improvement was observed in both domains. Specific areas that require additional work include clinical trial budget negotiation, project financial monitoring and OSR staff availability.

*OAC Survey*

The OAC survey consisted of 16 statements in three domains: (I) Staff Satisfaction [9 statements]; (II) Service Satisfaction [4 statements]; and (III) Personnel Performance Rating [1 statement for each of three staff categories]. In Domains I and II, statements were scored on a scale of 1-strongly disagree to 5-strongly agree. Questions in these domains included “OAC staff is available when I need them”, “OAC staff responds to my requests for service in the time-frame promised” and “Assistance with protocol development”. In Domain III, the performance of the Office Manager, Animal Care Staff and Glassware Staff were scored on a scale of 1-very unfavorable to 5-very favorable. Summary statistics for the three domains are shown in the table below:

Domain	Mean Score 2004	Mean Score 2005	p-value
I	4.25	4.45	0.3188
II	4.04	4.18	0.8293
III	4.46	4.65	0.584

\*= statistically significant

Improvement was noted in all domains, but did not achieve statistical significance. However, the level of service in OAC is consistently rated high, with average scores above that observed for any other department.

*IRB Survey*

The IRB survey consisted of 17 statements in four domains: (I) Application Process [5 statements]; (II) Information and Education [2 statements]; (III) IRB Staff Knowledge [5 statements]; and (IV) IRB Staff Customer Service [5 statements]. In each domain, statements were scored on a scale of 1-strongly disagree to 5-strongly agree. Summary statistics for the four domains are shown in the table below:

Domain	Mean Score 2004	Mean Score 2005	p-value
I	2.99	3.36	0.016*
II	2.50	3.50	<0.00000001*
III	2.44	3.82	<0.00000001*
IV	2.21	3.99	<0.00000001*

\*= statistically significant

Statistically significant improvement was observed in all domains. This department has worked very hard to improve customer satisfaction and should be recognized for its incredible effort.

## Jivin' with Jim

Bring operational issues to this monthly brown bag luncheon with Jim Hendricks, VP, Research.  
Jivin' with Jim sessions are every Tuesday 11:30 a.m.-12:30 p.m. at Westlake or MPW.

First Tuesday—Westlake Staff

Second Tuesday—Westlake Faculty

Third Tuesday—MPW Staff

Fourth Tuesday—MPW Faculty



## from the desk of : Robert Sawin, MD, Surgeon-in-Chief

With continued support from Children's Hospital Vice President of Research, **Dr. Jim Hendricks**, and the University of Washington School of Medicine (UWSOM) surgical department chairs, the research activity in the Department of Surgery at Children's continues to grow steadily. The greatest challenge for surgical researchers continues to be carving out sufficient time from busy clinical practices to focus on their research. Thus, collaborating with investigators from other departments and linking areas of research to our strong clinical programs have been the most effective strategies.

There are presently four major focus areas that are supported by National Institutes of Health (NIH) funding or significant institutional seed funding, all of which build upon the great research strengths in other departments here at Children's or the UWSOM. These focus areas are:

- 1) Outcomes research in almost all divisions of the Department of Surgery that partner well with the Child Health Institute (CHI), a multi-disciplinary group of nationally recognized researchers, including **Dr. Fred Rivara** and **Dr. Dimitri Christakis** of Pediatrics;
- 2) Oncology, especially brain tumor treatment and imaging research that involves collaboration with faculty in Pediatrics and Radiology;
- 3) Tissue engineering research in craniofacial bone growth, as well as intestinal and bladder replacement techniques, are accelerating as collaborations with investigators in Pediatrics, Medicine and Bio-Engineering are enhancing progress; and
- 4) Functional MRI imaging research in the Division of Neurosurgery in collaboration with Radiology

builds upon a strong clinical program in seizure management.

Surgical faculty are involved in several other areas of great promise, all of which arose from very strong clinical programs, including:

- 1) Vascular biology of anomalies such as hemangiomas and lymphangiomas;
- 2) Oculo-motor physiology in children with brain tumors and craniofacial abnormalities; and
- 3) Communication and hearing disorders.

With the continued support of the Children's Research Division and the other departments in the School of Medicine, the Department of Surgery at Children's will hopefully become one of the leading surgical research programs in the country.

*Dr. Robert Sawin  
Vice Chair,  
Research Oversight Committee*

## Fall Forums

It is Fall Forum time again and joining Chief Operating Officer (COO) **Pat Hagan** on the circuit this year is Children's new President and Chief Executive Officer (CEO), **Dr. Tom Hansen**. During Dr. Hansen's tenure at Columbus Children's Hospital, he transformed the organization into a leading national pediatric referral center and research institution. Columbus Children's became one of the nation's five largest free-standing children's hospitals and one of the ten largest pediatric research centers based on funding from the National Institutes of Health during Dr. Hansen's 10-year tenure. Dr. Hansen has a compelling vision for the role of research and his leadership will have a tremendous impact at Children's.

## Young Investigator Awards: RFA available late November 2005

In November 2005, the Research Oversight Committee (ROC) will request applications for the 2005/2006 Young Investigator Award Program. The objective of this program is to enable promising young investigators to conduct research that can lead to extramural funding. One award, totaling \$100,000 per year for up to two years, will be made in each of the following areas: 1) Basic Research; 2) Clinical Research; and 3) Health Services/Outcomes Research. The 2006 program announcement, guidelines, information sheets and forms will be available on CHIL, and several announcements will be sent via e-mail. The deadline for applications will be after the first of the year.

## Second in THINK Series Looks at Conflicts of Interest in Clinical Research

*Potential and Real Financial Conflicts of Interest in Clinical Research* is the title of the second lecture in a four-part series known as THINK (The Investigator Needs to Know), offered by the University of Washington's Office of Clinical Research. Scheduled for **Tuesday, December 6, 4:30 to 5:30 p.m. in Turner Auditorium**, the event will feature University of Washington's **Malcolm Parks**, associate vice provost for Research, and **Michael Corn**, director of Regulatory Guidance.

Designed for principal investigators, trainees, and research staff involved in conducting clinical research at UW Medicine and its affiliates, the THINK series explores practical aspects of conducting clinical studies in compliance with Good Clinical Practices (GCP). A primary goal of the series is to keep faculty and staff current with the updates in federal government and University of Washington (UW) policies and regulations.



**Malcolm Parks**  
Associate Vice Provost  
for Research  
University of Washington



**Michael Corn**  
Director of Regulatory  
Guidance  
University of Washington

The series opener, *The UW and Western Institutional Review Board (WIRB): Working with WIRB – Nuts and Bolts* was held in October and featured **Helen McGough**, director of the UW Human Subjects Division, and **David Forster**, director of the WIRB. The final two lectures in the series are scheduled for February 7 and April 11, 2006.

Registration is not required for the seminar; however, anyone interested in receiving information about upcoming series events, as well as reminder notifications in advance of each lecture, may want to register. Registration forms and additional program information can be found at <http://www.uwmedicine.org/Research/ClinicalResearch/think.htm>. For questions, call 206-543-8319.



## Building on Family Strengths Research Project

The Center for Children with Special Needs and the University of Washington School of Nursing are collaborating on a research project funded by a four-year grant from the Agency for Healthcare Research and Quality. This project provides an educational program, entitled *Building on Family Strengths*, for parents of children between two and eleven years of age with ongoing healthcare needs. This program is designed to help parents manage the challenges that are often faced in raising a child with an ongoing health condition.

Some of the topics covered in the sessions include:

- Involving the child in his/her own care;
- The child's emotional and social growth;
- Family communication; and
- The impacts that a chronic condition has on the child, the siblings and the parents.

The project is actively enrolling parents for classes that will be held in the spring of 2006 in King, Pierce and Snohomish counties. The classes are free and consist of seven weekly two-hour sessions. Research findings from the parent survey data will enable researchers to better define and meet the needs of families managing their child's chronic condition.

## Research Bits & Pieces

### MPW Sold: This year's largest real estate purchase in Seattle!

Effective October 20, 2005, the Metropolitan Park buildings changed ownership from Benaroya Capital to Walton Street Capital. The Seattle Times reports the \$345 million deal "... completed the year's biggest buy in the Seattle real-estate market." According to The Seattle Times, the deal encompasses 1.2 million square feet of office space, costing about \$280 per square foot. As part of the change in ownership, Wright Runstad & Company (WR&C), a regional property management and development company with a long history in the Puget Sound region, will take over as prop-



erty managers for the Metropolitan Park campus. The majority of property management staff and building engineers will remain under the new management team. Most of the changes associated with the ownership transfer will occur behind the scenes and should not impact Children's day-to-day operations at Metropolitan Park West.

#### Famous Quotes

*"Most people live in a very restricted circle of their potential being. We all have reservoirs of energy and genius to draw upon of which we do not dream."*

**William James**

### MPW Investigator Meetings

Investigators located full- or part-time at Metropolitan Park West (MPW), or with staff at MPW, are welcome to attend the MPW Investigator meetings scheduled with Erik Lausund, Pam Joy and Jena Snook every month. Last month's discussion included several new policy changes that will save investigators money. To find the archive of presentations, go to CHILD and select *About Children's*, then *Met Park West*, and finally *Met Park PI Sessions*.

There are several upcoming meetings scheduled. We hope to see you there.

- Wednesday, November 16, 8:00-9:00 a.m. at MPW 589
- Monday, December 12, 2:00-3:00 p.m. at MPW 589

Contact **Jena Snook** for more information.

### FedEx Kinko's Services Now Available at No Cost

Children's 307 Westlake and Metropolitan Park West (MPW) locations now have the option of utilizing FedEx Kinko's for copying needs. This exciting development allows both locations a more convenient and much faster turnaround time for those large and/or complex copy jobs, poster requests and rush copy needs. **The hospital will pay for these services from one global budget so that individual grants and departments will not be charged.** Users must include a hospital budget number with their request, for utilization tracking purposes.

The Queen Anne location of FedEx Kinko's will act as the 'home base' for all requests from 307 Westlake and MPW. The service includes complimentary courier service between the requestor and the FedEx Kinko's store. For your convenience, a Web site, tailored specifically to these two Children's locations, is available. The website, login information and helpful tips are located at <\\s220\research\FedEx Kinko's\FedEx Kinko's Account Info and Tips.doc>. Users should be able to access the website immediately without installing any software or requesting any special accounts. Orders can still be submitted/picked-up in person at the Queen Anne FedEx Kinko's by providing the appropriate account number.

Copy requests from 307 Westlake use account number: 0202020656-0002  
Copy requests from MPW use account number: 0202020656-0001

For more information, contact **Lisa Cook** at 307 Westlake or **Jena Snook** at MPW.



### IT Tip of the Month

The most common problem for users is connecting to a network drive. "If your O: drive is not available, log off your computer and log back in. The O: drive automatically maps when users successfully log on to the Children's network." **Cho Hwang**, system administrator, Research Division.

## Congratulations to the following winners of the Halloween Costume Contest at Metropolitan Park West!

Best Costume on the 5<sup>th</sup> floor: Drew House, ninja costume.  
 Best Costume on the 8<sup>th</sup> floor: Marcella Harris, witch costume.  
 Best Group Costume: Cho Hwang, Raissa Schneider and Jena Snook, nerd costumes.



From Left: (front) Kim Lambright, Joey Calacat, Cho Hwang; (middle) Linda Yuen, Jo Bloch, Jane Gonzalez, Kathryn Hovick, Briana Lawrence, Toni Lindquist, Raissa Schneider; (back) Suzanne Sexton, Jewel Timpe, Aili LePard, Jena Snook.



From Left: (front) Jewel Timpe, Michele Girard, Loan Lam; (back) Raissa Schneider, Jena Snook, Milyssa Daigle, Shaughna Feeley, Joell Teal, Marcella Harris.

CHILDREN'S HOSPITAL AND  
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