

What do Seattle Children's CPI Showcase participants say about their experience?



“This is the second time five or six people from our organization have come to the CPI Showcase. When I went out on the tours, I saw true engagement with this method. What's been helpful to see is how many people are engaged from the front-lines and throughout the organization.”

- Aisha Ahmad
Project manager, department of operational excellence
Lucile Packard Children's Hospital



“I valued the message - Do not allow cost to drive your improvement. Too often, managers are trained to hone in on cost cutting, rather than focus on quality and safety.”

- Matt Kafka, MS
Process Improvement Project Manager
Ambulatory Service
Children's Mercy Hospitals & Clinics



“Visiting Seattle Children's allowed me to glimpse a vision of what my own hospital could attain. It was astounding to witness how continuous quality improvement pervades the entire institution. From the supply room to the management system, people aren't just talking improvement, they have made it part of their daily work.”

- Dr. Jason Cohen
Hospitalist – Assistant Professor
University of New Mexico Hospital

A sample of some of our attendee organizations:

Lucile Packard
Children's Hospital
AT STANFORD



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