

## Seattle Children's

# Emergency or Urgent Care?

When your child needs medical care and can't wait until your doctor's office opens, where should you go?

This chart will help you know whether a visit to Urgent Care or the Emergency Department is best. Urgent Care is not intended for emergencies, but is appropriate for minor illnesses and injuries.

**Remember, if your child's illness or injury is life-threatening, call 911.**

### Have Billing Questions?

Seattle Children's bills a facility charge for hospital-based clinics. Effective July 1, 2013, Seattle Children's reduced the urgent care facility fee associated with visits to any of our Urgent Care Clinics. By choosing Urgent Care, you will likely have a lower out-of-pocket expense than a visit to the Emergency Department. Learn more about your bill at [www.seattlechildrens.org](http://www.seattlechildrens.org).

Condition	Urgent Care	Emergency Department
Allergies	Urgent Care	
Asthma attack (minor)	Urgent Care	
Asthma attack (severe)		Emergency
Bleeding that won't stop		Emergency
Broken bone (not bent)	Urgent Care	
Broken bone (bent, curved or looks deformed)		Emergency
Bronchiolitis	Urgent Care	
Burn (minor)	Urgent Care	
Burn (severe)		Emergency
Cast problem (soiled or wet)		Emergency
Cold	Urgent Care	
Cough	Urgent Care	
Cut (minor)	Urgent Care	
Cut (severe)		Emergency
Dehydration	Urgent Care	
Diarrhea	Urgent Care	
Dizziness	Urgent Care	
Earache and ear infection	Urgent Care	
Fainting		Emergency
Fever (infants less than 2 months old)		Emergency
Fever (children over 2 months old)	Urgent Care	
Headache	Urgent Care	
Headache, migraine		Emergency
Head injury (minor and without loss of consciousness)	Urgent Care	
Head injury (with loss of consciousness or from extreme impact)		Emergency
Insect or minor dog bite	Urgent Care	
Nausea	Urgent Care	
Pink eye	Urgent Care	
Pneumonia		Emergency
Poisoning		Emergency
Rash	Urgent Care	
Seizure		Emergency
Sore throat	Urgent Care	
Sprain or strain	Urgent Care	
Stitches (needing minor stitches)	Urgent Care	
Stomach pain (mild)	Urgent Care	
Stomach pain (severe)		Emergency
Swallowed object		Emergency
Trouble breathing		Emergency
Ultra Sound, CT scan or MRI Studies		Emergency
Urinary infection	Urgent Care	



**Seattle Children's**<sup>®</sup>  
HOSPITAL • RESEARCH • FOUNDATION

Hope. Care. Cure.™

## Urgent Care Locations

[www.seattlechildrens.org/urgentcare](http://www.seattlechildrens.org/urgentcare)

### Bellevue

1500 116th Ave NE  
Bellevue, WA 98004  
206-987-2211

### Federal Way

34920 Enchanted Parkway South  
Federal Way, WA 98003  
206-987-2211

### Mill Creek

12800 Bothell Everett Hwy, Suite 150  
Everett, WA 98208  
206-987-2211

### Seattle

Ocean 6, Entrance on Ocean 7  
4800 Sand Point Way NE  
Seattle, WA 98105  
206-987-2211

## Urgent Care Hours

Monday through Friday,  
5 to 10:30 p.m.

Saturday, Sunday and holidays,  
11 a.m. to 8 p.m.

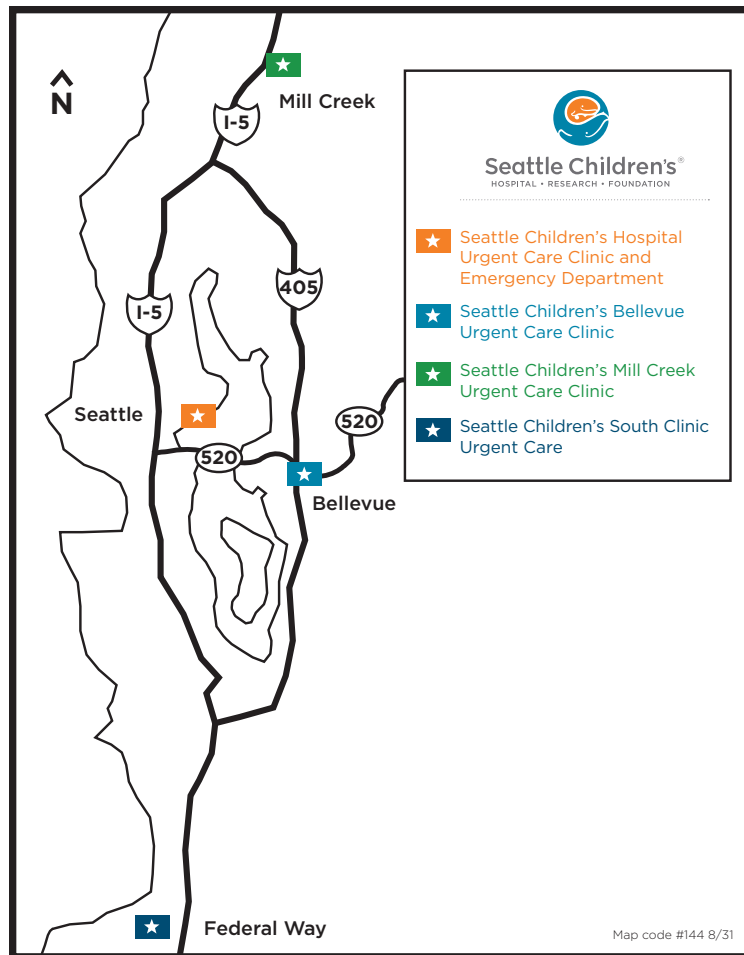
## Emergency Department

[www.seattlechildrens.org/emergency](http://www.seattlechildrens.org/emergency)

### Seattle Children's Hospital

4500 40th Ave. NE  
Seattle, WA 98105  
206-987-2222

**Hours:** 24 hours, seven days a week



## Children don't get sick just during office hours

That's why we offer evening and weekend care at our Urgent Care Clinics in Bellevue, Federal Way, Mill Creek and Seattle. We care for kids and teens with a whole range of illnesses and minor injuries, including strains and sprains, pink eye, cuts and bruises, vomiting, diarrhea and dehydration, fever, earaches, asthma attacks, abdominal pain and urinary tract infections.

Urgent Care is not intended for emergencies, but is appropriate for minor illnesses and injuries. Please see the opposite side of this flyer for a chart that will help you decide whether a visit to Urgent Care or the Emergency Department is best.

In case of an emergency, please go to Seattle Children's Hospital Emergency Department. Remember, if your child's illness or injury is life-threatening, call 911.

**View up-to-date wait times for our Urgent Care Clinics at [www.seattlechildrens.org/urgentcare](http://www.seattlechildrens.org/urgentcare)**